

## Complaints Data - Research Analyst

### Data for month ending – September 2025

| SN                 | Received from           | Pending at the end of last month | Received during the month | Resolved* | Total Pending# | Pending complaints > 3months | Average Resolution time^ (in days) |
|--------------------|-------------------------|----------------------------------|---------------------------|-----------|----------------|------------------------------|------------------------------------|
| 1.                 | Directly from Investors | 0                                | 0                         | 0         | 0              | 0                            | 0                                  |
| 2.                 | SEBI (SCORES)           | 0                                | 0                         | 0         | 0              | 0                            | 0                                  |
| 3.                 | Other Sources (if any)  | 0                                | 0                         | 0         | 0              | 0                            | 0                                  |
| <b>Grand Total</b> |                         | <b>0</b>                         | <b>0</b>                  | <b>0</b>  | <b>0</b>       | <b>0</b>                     | <b>0</b>                           |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

| Sr. No.            | Month          | Carried forward from previous month | Received | Resolved* | Pending # |
|--------------------|----------------|-------------------------------------|----------|-----------|-----------|
| 1.                 | October 2024   | 0                                   | 0        | 0         | 0         |
| 2.                 | November 2024  | 0                                   | 0        | 0         | 0         |
| 3.                 | December 2024  | 0                                   | 0        | 0         | 0         |
| 4.                 | January 2025   | 0                                   | 0        | 0         | 0         |
| 5.                 | February 2025  | 0                                   | 0        | 0         | 0         |
| 6.                 | March 2025     | 0                                   | 0        | 0         | 0         |
| 7.                 | April 2025     | 0                                   | 0        | 0         | 0         |
| 8.                 | May 2025       | 0                                   | 0        | 0         | 0         |
| 9.                 | June 2025      | 0                                   | 0        | 0         | 0         |
| 10.                | July 2025      | 0                                   | 0        | 0         | 0         |
| 11.                | August 2025    | 0                                   | 0        | 0         | 0         |
| 12.                | September 2025 | 0                                   | 0        | 0         | 0         |
| <b>Grand Total</b> |                | <b>0</b>                            | <b>0</b> | <b>0</b>  | <b>0</b>  |

\*Inclusive of complaints of previous years resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual disposal of complaints

| Sr. No. | Year                 | Carried forward from previous year | Received   | Resolved** | Pending##  |
|---------|----------------------|------------------------------------|------------|------------|------------|
| 1.      | 2022-23              | Nil                                | Nil        | Nil        | Nil        |
| 2.      | 2023-24              | Nil                                | Nil        | Nil        | Nil        |
| 3.      | 2024-25              | Nil                                | Nil        | Nil        | Nil        |
| 4.      | 2025-26 <sup>1</sup> | Nil                                | Nil        | Nil        | Nil        |
|         | <b>Grand Total</b>   | <b>Nil</b>                         | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.

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<sup>1</sup> Count provided as on September 30, 2025